# FORECASTING THROUGH PROACTIVE ADVISEMENT



...almost like using a magic ball

Fall 2016 UNM Advisor Institute Diana Martinez-Campos Sr. Student Program Advisor

# **OVERVIEW**

- (1) Non-academic factors affecting students' performance at UNM (as seen by CAMP)
- (2) Proactive advisement approach
- (3) Application of proactive advisement in the CAMP Model
- (4) Is there something you can do?

They get here:



But six weeks into the semester...



What happens?



## **CHALLENGES**

- Academic preparation (YES, but not the only factor)
- Money: financing education and spending behaviors
- Socioeconomic status
- Creating a new social circle
- "City lifestyle"
- Family: expectations, lack of communication, caretaking roles

# MORE CHALLENGES

- Unaware of how to navigate college
- Self-esteem, motivation, energy, need for validation
- Adjusting to class size, faculty, lack of recognition in class, workload
- Language: English Language Learners; academic language
- Lack of basic skills: studying, time management, online environment
- Millennial generation

## It can happen to ANYONE



## **ADVISEMENT MATTERS**

"Good advising might be the single most underestimated characteristic of a successful college experience" (Light, 2001, p. 81)

"academic advising plays a role in students' decision to persist and in their chances of graduating" (Pascarella & Terenzini, 2005, p. 404)

"the only variable that has a **direct effect on student persistence** is the quality of a relationship with a significant member of the college community"

(Heisserer and Parette, 2002, p. 72)

# **PROACTIVE ADVISEMENT**

**Action-oriented** approach to involving and motivating students to seek help when needed

(Earl, 1987)

"Focuses on discovering the nonacademic factors that might be preventing students from reaching their full academic potential"

(Varney, 2012)

# THE CATCH:

- ADVISORS take the initiative
- Intensive
- Holistic approach to development
- Formerly known as Intrusive advising



Getting information to students before "something" happens.

# PRINCIPLES OF PROACTIVE (INTRUSIVE) ADVISING



- Academic and social integration are strong factors in persistence
- Student learning to overcome challenges with orientation to the college experience— help them navigate the institution and understand expectations
- Orientation that relies not on student motivation but provided intrusively based on student needs

(Earl, 1988)

No longer just for "at-risk" students

# **EXAMPLES AT UNM**

- Early Alerts
- Referrals
- •Pre-orientation video
- •Introduction to degree plans

# COLLEGE ASSISTANCE MIGRANT PROGRAM (CAMP)

- Federally-funded by U.S. Department of Education (5-year grant)
- Recruit and retain students from migrant/seasonal farm working backgrounds to UNM
- Help participants transition from High School to college
- Social, academic, and financial support

# OUTREACH AND MONITORING

### **UNM CAMP Monitoring Process at a Glance** July September October August · Distribute, collect and review first set of · Second eight-week session begins: · Assist at New Student Orientation Facilitate Fall CAMP Orientation. Progress Reports (PR) with students. Encourage students who need credit Sessions- may include presentations, Review and sign CAMP participation tabling, and advising. · Create a "scenario" GPA with students hours to add a class. agreements. · Review files of incoming students. · Set up times for bi-monthly meetings based on PRs and create Action Plan, if Promote workshops on campus and any with students. needed (tutoring, studying strategies, scholarships (ongoing). · Prepare for Fall CAMP Orientation and faculty hours...). for Fall activities. · Start of academic year: confirm class Follow up on Action plans. schedules and address housing and Alert students of deadlines to withdraw Distribute second set of PRs. classes without a grade. financial aid questions. November February December January · FAFSA workshop/s. Remind students of · Collect and review second set of PRs. · Registration for Spring semester Winter break: review grades and contact Review GPA scenario with students and students who did not make satisfactory MARCH 1<sup>ST</sup> priority deadline. continues. create Action Plan, if needed. Remind students to enroll in "Lateprogress. Distribute, collect and review first set of · Encourage students to enroll in "Late- Prepare for Spring semester Orientation Starting" classes. Progress Reports (PR) with students. Starting" classes if it looks like they'll · Determine if there are any particular and workshops for the semester. · Create "scenario" GPA with students need them. · Classes begin: confirm class schedules. needs for final exams. based on PRs and create Action Plan, if · Advisement and registration for Spring Alert students of deadline to withdraw · Review and sign probation contracts. needed (tutoring, studying strategies, semester begins. faculty hours...). classes with Dean's approval. · Remind students of deadlines to change · Alert students of deadline to withdraw · Begin reminders for FAFSA. classes. Remind students of FAFSA. · Alert students of deadline to withdraw classes without a grade. Finalize preparations for SW HEP/CAMP Retrieve grades for Fall semester. classes without Dean's approval SW HEP/CAMP Leadership Conference Leadership Conference. takes place. April May March June · March 1st: FAFSA priority deadline. · Distribute, collect and review second · Registration for fall semester continues. Report data form academic year. set of Progress Reports (PR) with · Reach out to potential persisters or · Facilitate mock-interviews with students Determine if there are any particular and review resumes. students. needs for final exams. students who might have lost lottery Create "scenario" GPA based on PRs scholarship due to low GPA or missing Facilitate and encourage career CAMP Transitional Workshop takes exploration during advisement and in and Action Plan, if needed. credit hours. place. coordination with CAMP tutors. Alert students of deadline to withdraw Alert students of deadline to withdraw Review results from CAMP Exit Ask students to begin degree plan. classes without Dean's approval. classes with Dean's approval. questionnaire. Advisement and registration for Fall · Prepare for New Student Orientations. · Follow up on Action Plans. Contact and acknowledge graduating · Second-eight week session begins: semester begins. Alumni. Check-in with students from previous cohorts. Encourage students who need credit Prepare for Transitional workshop. Distribute CAMP exit questionnaire. End hours to add a class. of first academic year for student · Identify students who need Spring Inform students on Summer Courses cohort. "late-starting courses" · Retrieve grades for the Spring semester.

## "STUDENTS DON'T DO OPTIONAL"

(McClenney, 2012; Donaldson, McKinney, Lee, & Pino, 2016)

### **OCAMP** Activities:

- Tutoring/peer mentoring
- Study hrs.
- Meetings with CAMP advisor
- •Social/cultural events
- Progress Reports: September and November
- Workshops (scholarship, STEM-focused, mock-interviews, resume...)



College Assistance Migrant Program Fall 2016 UNM Advisor Institute

### Applications of proactive advisement in the College Assistance Migrant Program

### Challenges affecting Examples of action in CAMP student success Strategic communications plan created around semester deadlines Academic preparation • Prior to entering UNM, CAMP recruiter provides information about • Language: English Language placement exams & tips to prepare. COMPASS Learners; academic Assistance in course placement to match skills & interests language • Targeted questions during meetings: "Can I ask how did you develop an interest in LATIN?" "How comfortable do you feel with writing?" Monitoring students' academic progress through grade reports. Tutoring: CAPS and CAMP UNIV 101 CAMP Freshman seminar: Library resources and writing exercises. • Clarify expectations: a high ACT score doesn't mean you don't have

# EXAMPLES (HANDOUT)

# RANK 1 (lowest) to 5 (highest)

WHAT ACTIVITIES ARE IN PLACE IN YOUR DEPARTMENT?

WHAT ACTIVITIES COULD YOU IMPLEMENT?

# SOME IDEAS

- Pre-advisement worksheets: "What are your hobbies?"
- Student –led events
- O Donuts, anyone?
- Videos: "Do you know how to check your financial aid?"
- Social media
- Holds
- Partnerships with faculty
- Prizes

## REMINDERS

 Advisors have the power to use the "magic ball" to help students directly and [hopefully] prevent situations that could bring crisis



- Connecting with students takes extra effort but students are responsive to direct contact to receive help (Brown, 2010)
- There is always room for improvement in all departments
- Student success is everyone's task

## REFERENCES

- Brown, T. (2010, June 22). Intrusive academic advising: An Effective Strategy to Increase Student Success [Webinar]. Innovative Educators. Retrieved from www.innovativeeducators.org/v/vspfiles/IEfiles/intrusive2010.ppt
- Cardoza, K. (2016, January 20). First-generation college students are not succeeding in college, and money isn't the problem. *The Washington Post*. Retrieved from https://www.washingtonpost.com/posteverything/wp/2016/01/20/first-generation-college-students-are-not-succeeding-in-college-and-money-isnt-the-problem/?utm\_term=.88bdc2ea48dd
- Donaldson, P., McKinney, L., Lee, M. & Pino, D.(2016). First-year community college students' perceptions of and attitudes toward intrusive academic advising. NACADA Journal, 36(1), 30-40.
- Heisserer, D.L. & Parette, P. (2002, March). Advising at-risk students Habley, W. R. (1994). Key Concepts in Academic Advising. In *Summer Institute on Academic Advising Session Guide* (p.10). Available from the National Academic Advising Association, Kansas State University, Manhattan, KS.
- Keeling, S. (2003). Advising the Millennial Generation. *NACADA Journal* 23 (1&2), 30-36.
- Light, R. (2001). Making the most out of college: Students speak their minds. Cambridge, MA: Harvard University Press.
- Lotkowski, V., Robbins, S.B., & Noeth, R.J. (2004). The role of academic and non-academic factors in improving college retention. ACT
   Policy Report. Retrieved from http://eric.ed.gov/?id=ED485476
- Pascarella, E., & Terenzini, P. (2005). How college affects students (Vol.2): A third decade of research. San Francisco, CA. Jossey Bass.
- Soria, K.M., Stebleton, M.J. (2013). Social capital, academic engagement and sense of belonging among working-class college students. *College Student Affairs Journal*, *31*(2), 139-153
- Soria, K., & Bultman, M. (2014). Supporting working-class students in higher education. *NACADA Journal*, 34(2), 51-62
- Varney, J. (2012, February 22). Proactive advising to retain first-year and transfer students. [Webcast]. *Academic Impressions*.
- Varney (2013). Proactive Advising. In Drake, J.K., Jordan, P., & Miller, M.A. (Eds.), Academic advising approaches: Strategies that teach students to make the most of college (pp. 137-154). Manhattan, KS: NACADA